

Who Ya Gonna Call?

A Reference Booklet for San Marcos Residents



Prepared By:
City Manager's Office

July 2010

CITY OF SAN MARCOS, TEXAS ELECTED OFFICIALS

Mayor Susan Narvaiz
term expires November 2010

Place 1 Kim Porterfield
term expires November 2010

Place 4 Chris Jones
term expires November 2011

Place 2 Gaylord Bose
term expires November 2010

Place 5 Ryan Thomason
term expires November 2012

Place 3 Fred Terry
term expires November 2011

Place 6 John Thomaides
term expires November 2012

Administrative Officials

Interim City Manager
Laurie Moyer

City Attorney
Michael Cosentino

City Clerk
Sherry Mashburn

Municipal Judge
John Burke

Assistant City Manager
Collette Jamison

Office Hours: 8:00 am - 5:00 pm Monday through Friday

General Number: (512) 393-8000

Internet Site: www.sanmarcostx.gov

Internet e-mail address: cityhall@sanmarcostx.gov

City Information & City Council / P&Z Commission Broadcasts Can Be Seen on:
Time Warner Cable **Channel 10** or Grande Communication **Channel 16**



AREA CODE 512

City of San Marcos Quick Reference Phone Numbers City Hall 393-8000

Activity Center	393-8280	Fire Marshal	393-8470
ADA Coordinator	393-8244	Garbage/Recycling (TDS)	393-8026
Airport	393-8160	Human Resources	393-8060
Animal Shelter	805-2650	HR Career Line	393-8290
Birth/Death Records	393-8086	Technology Services	393-8110
Building Inspections	805-2630	Library	393-8200
Capital Improvements	393-8130	Main Street Program	393-8430
CDBG Program	393-8147	Mayor's Office	393-8085
City Attorney	393-8150	Municipal Court	393-8190
City Council	393-8090	Neighborhood Services	393-8470
City Info. Line (Recording)	393-8488	Parks & Recreation	393-8400
City Manager	393-8100	Permit Center	805-2630
City Clerk	393-8090	Police Department	753-2108
Development Services	393-8230	Public Information	393-8105
Electric Utility	393-8300	Public Services/Streets	393-8036
Emergency Info Recording	393-8488	Utility Billing	393-8383
Environmental Health	393-8440	Water/Wastewater	393-8010
Finance/Accounting	393-8170	WIC	393-8040
Fire & Rescue Department	805-2660		



For Statewide or Local Information

Residents can call 2-1-1, twenty-four hours a day, seven days a week to get information about social and health services, government resources, counseling, basic needs assistance, senior, family and youth services, legal aid, and employment education across the State of Texas. 2-1-1 Texas is a public/private partnership of the United Ways in Central Texas and the Texas Health and Human Services Commission.

Who Ya Gonna Call?

A

Abandoned/Dilapidated Buildings	Permit Center	805-2630
Abandoned Vehicles:		
on street	Police Non-Emergency	753-2108
on private property	Environmental Health	393-8440
Activity Center	Parks and Recreation	393-8280
ADA (Americans With Disabilities Act)	ADA Coordinator	393-8244
Addresses, Official (In City Limits)	Development Services	393-8230
Addresses, Official (In County)	County Mapping Department	393-2160
Adopt-A-School	San Marcos CISD (public schools)	393-6990
Adopt-A-Street	Public Services-Transportation	393-8036
Adult Protective Program	Texas Human Services	753-8142
Airport/Hanger Rental Billing Questions	Finance Department	393-8183
Agricultural Extension Office	US Department of Agriculture	392-3202
Airport Information	Airport Director	393-8160
Alley Cleanup	Parks & Recreation	393-8400
Alarm System Permits	Utility Billing	393-8187
Ambulance	Emergency	911
	Non-Emergency	353-5115
Annexation Information	Development Services	393-8230
Animal Bites, Rabies Control	Animal Control (day)	805-2655
	Police Non-Emergency (night)	753-2108
Animal Adoption	San Marcos Animal Shelter	805-2657
	PAWS (Kyle)	268-1611
Animal Control	Animal Shelter	805-2655
Animal Shelter	San Marcos, Hays Co, Kyle	805-2650
Hours (MF 11:30-5:30; TWThSa 11:30-4:30)	City Animal Shelter	805-2650
After hours:		
City of San Marcos	Police Non-Emergency	753-2108
Hays County	Hays County Sheriff	393-7896
Kyle	City of Kyle	268-8800
Appraisal District	Hays County	268-2522
Army Reserve	U.S. Government	396-4061
Athletic Activities Schedule, (live)	Parks & Recreation	393-8400
(recording)		393-8404

B

Banner Permits	Development Services	393-8230
Better Business Bureau	Austin	512-445-2911
Bids	Purchasing (Finance)	393-8170
Billing, Utilities	Utility Billing	393-8383
Birth Certificates	City Clerk	393-8086

Brush Pickup
Building Inspections & Permits
(Automated inspection request line)
Burglar Alarm Permits
Burn Ban Info, Hays County
Burning Trash, unattended
Bus Service/Schedule
Businesses, Home-Based

C

Cable Television
Car Titles/Registration
CARTS
Cemetery Lots, Purchase
Cemetery Maintenance
Certificate of Occupancy
Chambers of Commerce
Chemical Spills, concerns
Chemical Spills, emergency
Child Abuse
Child Care/Day Care (services list)
Child Protective Services
Child Support
Child/Infant Health
Churches
Citations, Tickets (City)
City Clerk's Office
City Commissions/Task Forces
CITY HALL, GENERAL INFO
City Job Line (recording)
City Limits, Location
City Manager's Office
Claims against the City of San Marcos
Clean Air (Smoking) Ordinance
Clean Water
Code Enforcement
Comm. Devel. Block Grant Program
Community Action Agency
Community Events Calendar
Community Organizations List

Public Services	393-8026
Permit Center	805-2630
Permit Center	353-7728
Utility Billing	393-8187
County Fire Marshal	393-7339
Emergency	911
San Marcos Transit/CARTS	353-4768 or 805-7433
Development Services	393-8230

Grande Communications, Inc.	878-4880
Time Warner Cable	805-2555
Time Warner Cable (Spanish)	805-2550
Hays Co. Tax Assessor-Collector	393-5545
Bus Service	805-7433
Financ	393-8187
Parks & Recreation	393-8400
Permit Center	805-2630
San Marcos Area C of C	393-5900
San Marcos Hispanic C of C	353-1103
Public Services	393-8036
Emergency	911
Elderly, Disabled or	
Child Abuse Hotline	1-800-252-5400
Chamber of Commerce	393-5900
TX Dept. of Human Services	753-2256
Child Support Hotline	1-800-252-8014
Hays Co. District Clerk	393-7660
WIC	393-8040
Yellow Pages	
Municipal Court	393-8190
City Clerk	393-8090
City Clerk	393-8090
City of San Marcos	393-8000
Human Resources	393-8290
Development Services	393-8230
City of San Marcos	393-8100
Human Resources	393-8060
Environmental Health	393-8440
Water / Wastewater Dept.	393-8010
Neighborhood Services	393-8470
Development Services	393-8147
Social Services	392-1161
Chamber of Commerce	393-5900
Chamber of Commerce	393-5900

Community Services

Community Service Numbers
Congressman, U.S. Dist. 25

Contractor Licensing
Consumer Complaints
Corridor Business Incubator
County Clerk
County Judge
County Job Information
County Tax Assessor-Collector
Crime Stoppers

Crisis Hotline
Curb/Gutter Repair
Curfews

D

DBA (Doing Business As)
DPS (Highway Patrol/ Driver License)
Day Care/ Child Care (services list)
Damaged Curb/Gutter
Dead Animal Pickup

Death Certificates
Demolition Permits
Development Projects
Dilapidated Buildings
Disaster Assistance

District Clerk, Cecelia Adair
District Attorney, Sherri Tibbe
Dogs Barking

Downtown Revitalization
Drains, Storm & Drainage Problems
Driver License / ID
Driveway Construction Permits

E

Economic Development Program

EMS (Ambulance)

Easement Locations

Community Services

CenturyTel Community Pages

Lloyd Doggett 512-916-5921
Washington, DC 202-225-4865
Permit Center 805-2630
Austin Better Business Bureau 512-445-2911
215 W. San Antonio St. 392-4588
Hays County 393-7330
Hays County 393-2205
Hays County 393-2215
Louanne Caraway, Hays County 393-2236
Police Dept. 353-TIPS
or, statewide 1-800-324-8477
Southside Community Center 396-3939
Public Services-Transportation 393-8036
Police Non-Emergency 753-2108

Hays County Clerk 393-7330
TX Dept. of Public Safety 353-2770
Chamber of Commerce 393-5900
Public Services-Transportation 393-8036
City Animal Shelter 805-2655
Hays County 393-7896
City Clerk 393-8086
Permit Center 805-2630
Development Services 393-8230
Permit Center 805-2630
American Red Cross 396-8345
FEMA 1-800-582-5233
Salvation Army 754-8541
Hays County 393-7660
Hays County 393-7600
Animal Shelter (day) 805-2655
Police Non-Emergency (night) 753-2108
Main Street 393-8430
Public Services-Water 393-8036
TX Dept. of Public Safety (DPS) 353-2770
Permit Center 805-2630

Economic Development San Marcos 393-3400

Emergency 911

Non-Emergency 353-5115

Development Services 393-8130

393-8400

Elderly Abuse

Edwards Aquifer Authority

Electric Lines Down

Electric Utility Department

Electricians, licensing
Electrical Permits
Electrical Repairs
Electrical Service

Elected Officials List

Elections, City

Elections, County

Elections, School

EMERGENCIES (Fire, Police, Ambulance)

Employers-Major, San Marcos Area

Employment Info., City of San Marcos

Employment/Unemployment Information

Energy Audit, Home (free)

Energy Conservation Program

Development Services and Environmental Services City of San Marcos

Environmental Health

ETJ (Extra Territorial Jurisdiction)

F

Family Assistance/Temporary Aid

Family Planning

Family Violence

Fence Regulations

Film/Movie Coordination

Fires

Fire Departments

City of San Marcos Fire Rescue

South Hays County Fire Rescue

Food, Emergency

Food Handler Certificates

Food Service Concerns

Food Stamps

Fraternity & Sorority Regulation

Elderly, Disabled or

Child Abuse Hotline

EAA

Emergency

City of San Marcos

Permit Center

Permit Center

Electric

Electric

Pedernales Electric Co-Op

Bluebonnet Electric Co-Op

CenturyTel Community Pages

City Clerk

Hays Co. Election Administrator

SMCISD

Chamber of Commerce

Human Resources

Texas Workforce Commission

Electric

Electric

City of San Marcos

City of San Marcos

Development Services.

TX Dept. of Human Services

Community Action Inc.

Hays/ Caldwell Women's Center

Development Services

Parks & Recreation

Emergency

Fire Chief

HQ Fire Station 5

Downtown Station 1

Holland Station 2

Hunter Road Station 3

Broadway Station 4

Emergency Service District #3

San Marcos Area Food Bank

Environmental Health

Environmental Health

TX. Human & Protect. Serv.

Development Services

1-800-252-5400

1-800-292-1047

911

393-8300

805-2630

805-2630

393-8313

393-8300

1-888-554-4732

398-4101

393-8090

393-7310

393-6700

911

393-5900

393-8060

353-7368

393-8310

396-8310

393-8130

393-8440

393-8230

753-2201

392-5810

396-3404

393-8230

393-8400

911

805-2660

805-2660

393-8460

393-8471

753-2395

393-8473

754-7963

392-8300

393-8440

393-8440

753-2201

393-8230

G

Gang Activity	Police Non-Emergency	753-2108
Garbage Pickup, in-City, residential	Public Services	393-8026
Gas Leak	Emergency	911
Gas Service	CenterPoint Energy	1-800-427-7142
Emergencies only Sat Sun After 5 p.m. weekdays		396-6672
GENERAL INFO, CITY SERVICES	City of San Marcos	393-8000
Government Officials List	CenturyTel Community Pages	
Graffiti	Police Crime Prevention	754-2270

H

Habitat for Humanity	Habitat for Humanity	754-8142
Handicap Access	ADA Coordinator	393-8239
Handicapped Parking Stickers	Tax Assessor-Collector	393-5545
Harassing Telephone Calls	Police Non-Emergency	753-2108
Hazardous Spills, concerns	Environmental Health	393-8440
Hazardous Spills, emergency	Emergency	911
Health, Environmental	Environmental Health	393-8440
Health, Public	Hays County Health Dept.	393-5520
Hispanic Chamber of Commerce	174 S Guadalupe	353-1103
Historic Building Designation	Development Services	393-8230
Historic District Signs	Development Services	393-8230
Historic Districts	Development Services	393-8230
Historic Building, Permit for Construction	Permit Center	805-2630
Home-Based Business Information	Development Services	393-8230
Home-Owner Building Permits	Permit Center	805-2630
Hospital	Central TX Medical Center	353-8979
Housing	Habitat for Humanity	754-8142
	Section 8 Rental Assistance	353-5061
(Landlord Problems)	Austin Tenants' Council	512-474-1961
Housing Authority	City of S.M. Housing Authority	353-5058
Human Resources Department	City of San Marcos	393-8060
Career Line	City of San Marcos	393-8290
Humane Society	Animal Shelter, City	393-8340
	PAWS (Kyle)	268-1611

I

Immigration (INS)	ICE (US Government)	1-800-375-5283
Immunizations	Hays County Health Dept.	393-5220
Industrial Waste Permits	Industrial Pretreatment	393-8344
Infant, Child Health	WIC	393-8040
Information Line, City	City Manager's Office	393-8488
Inspections, Building	Permit Center	805-2630
(automated inspection request line)		353-7728
Home Fire Safety (free)	Fire & Rescue	393-8460

Home Security (free)	Police Crime Prevention	754-2270
Mobile Home	Permit Center	805-2630
Intersection Design Problems	Public Services-Transportation	393-8130
Intersection Obstructions	Public Services-Transportation	393-8036

J

Job Information, City of San Marcos	Human Resources	393-8060
Job Information, Hays County	Hays County	393-2215
Job line, City (recording)	Human Resources	393-8290
Junk Vehicles	Environmental Health	393-8440
Justice Center	Hays County	393-7740
Juvenile Probation	Hays County	393-7755

L

Land Development Information	Development Services	393-8230
Landfills	TDS (south Austin)	392-1515
	Buda	512-243-0400
	New Braunfels	830-625-7894
	Wimberley	512-847-3504
Landscape Regulations	Development Services	393-8230
Leaking Gas Lines	Emergency	911
Leaking Water or Sewer Lines	Water / Wastewater	393-8010
Leaking Water Meters or Fire Hydrants	Water / Wastewater	393-8010
Legal Department	City of San Marcos	393-8150
Legal Aid, Hays County	Hays County Legal Aid	392-3183
Legal Aid	Central Texas	1-800-369-9270
Library, San Marcos Public	City of San Marcos	393-8200
Library, Adult Learning Program	Library	393-8215
Library, Online Catalog	Library	www.sanmarcostx.gov/library.htm
Library Services	Library	393-8200
License Plates	County Tax Assessor/Collector	393-5545
Lighting, Street/Park	Electric Utility (in city)	393-8300
	Pedernales Electric	1-888-554-4732
	Bluebonnet Electric	398-4101
	170 Charles Austin Dr	396-5466
Lions Club Tube Rental	Parks & Recreation	393-8400
Litter in Parks	Public Services	393-8036
Litter in Streets	Tx Dept of Human Services	753-2201
Lone Star Card	Police, non-emergency	759-2108
Loud Noise/Parties		

M

Main Street Program	City Main Street Office	393-8430
Manhole Cover Missing	Public Services	393-8036
Manufacturers, San Marcos Area	Chamber of Commerce	393-5900
Marriage Licenses	Hays County Clerk	393-7330

Master Plan, City
 Meals on Wheels
 Mechanical Permits
 Medicare/Medicaid
 Mental Health/ Mental Retardation
 Mobile Home Installation & Inspection
 Mobile Home Regulations
 Mosquito Control
Municipal Court Fines & Pleas

Development Services 393-8230
 Senior Citizen Program 353-5018
 Permit Center 805-2630
 TX Dept. of Human Services 753-2201
 Scheib Mental Health Center 392-7151
 Development Services 393-8230
 Development Services 393-8230
 Environmental Health 393-8440
Municipal Court 393-8190
 Prosecutor, City 393-8150

N

Name Change
 National Guard
 Nature Center
 Neighborhood Crime Watch
 Neighborhood Services
 Newspaper, Local
 Newspaper, Texas State University
 Notary Public
 Noise Complaints

District Clerk 393-7660
 Recruitment Office 392-0030
 Parks & Recreation 393-8449
 Police Crime Prevention 754-2270
 Neighborhood Services 393-8470
 San Marcos Daily Record 392-2458
 University Star 245-3487
 Local Banks/CenturyTel Yellow Pages
 Police Non-Emergency 753-2108

O

Officials, Elected, list
 Open Records (City of San Marcos)
 Ordinance Information, Development
 Ordinance Information, General
 Outlet Malls

 Overgrown/Weedy Lots

CenturyTel Community Pages
 City Clerk 393-8090
 Development Services 393-8230
 Legal Department 393-8150
 Prime 396-2200
 Tanger 396-7446
 Environmental Health 393-8440

P

Parade Information
Parks & Recreation Department
 Parks, Activities Schedule (recording)
 Parks, General Info
 including Facilities Rentals
 Park Lighting
 Park Violations
 Parking in Fire Lanes/Handicapped Slots
 Parking Space Requirements
 Parking Restrictions
 Parking Tickets
 Passports
Permit Center

San Marcos Police 753-2110 / 2108
City of San Marcos 393-8400
 Parks & Recreation 393-8404
 Parks & Recreation 393-8400

 Electric Utility 393-8300
 Police Non-Emergency 753-2108
 Police Non-Emergency 753-2108
 Development Services 393-8230
 Police Non-Emergency 753-2108
 Municipal Court 393-8190
 City Clerk 393-8086
City of San Marcos 805-2630

Pet Licenses, City
Planning and Development Services
 Playgrounds
 Plumbing Permits/Licenses
Police Department
Administration
CFPO Youth Sports
Citizens Police Academy
Crime Stoppers
Juvenile Officer
Victims Services
 Pollution Air/Water
 Pool, Rio Vista
 Population Information
 Post Office
 Pothole Repairs
 Power Failure
 Power, Utility Lines
 Probation, Adult
 Probation, Juvenile
 Property Ownership Information
 Property Tax Appraisal
 Protective Services
 Public Housing
 Public Transit
 Public Information, City of San Marcos
 Public Housing
 Public Transportation
 Public Utility Commission
Public Services Department

Animal Shelter 805-2650
City of San Marcos 393-8230
 Parks & Recreation 393-8400
 Permit Center 393-8240
City of San Marcos 753-2108
753-2110
396-0418
754-2270
353-TIPS
753-2300
753-2106
 Environmental Health 393-8440
 Parks & Recreation 392-7031
 Development Services 393-8230
 San Marcos Post Office 392-3451
 Public Services 393-8036
 Electric Utility Repair Service 393-8313
 Electric Utility 393-8300
 Hays County 353-5892
 Hays County 393-7755
 Hays Co. Appraisal District 268-2522
 Hays Co. Appraisal District 268-2522
 TX Dept. of Human Services 753-2201
 Housing Authority 353-5058
 CARTS 805-7433
 Communications Director 393-8105
 San Marcos Housing Authority 353-5058
 CARTS 805-7433
 PUC 1-888-782-8477
City of San Marcos 393-8036

R

Rabies Control, Animal Bites

 Railroad, Union Pacific
 Railroad Complaints
 Recycling, Residential

 Remodeling Permits
 Rental of City Facilities
 Red Cross
 Rental of City Facilities
 Representative, State Dist. 45
 River Cleanup

City Animal Shelter 805-2655
 Hays County 393-7896
 Union Pacific 392-3744
 1-800-848-8715
 Public Services/ TDS 393-8026
 Green Guy- 937 Hwy 80 353-3266
 Permit Center 805-2630
 Parks & Recreation 393-8400
 396-6376/ 800-928-4271
 Parks & Recreation 393-8400
 Patrick Rose 512-463-0647
 Parks & Recreation 393-8400

Road Closure Permits		
Construction	Public Services	393-8036
Special Events	Police Department	753-2119
Road Conditions/Repairs	Public Services	393-8036
Road Repair, County	Hays County	268-1260
Rodent Control	Environmental Health	393-8440

S

Sanitation Concerns	Environmental Health	393-8440
San Marcos, A Texas Natural	Main Street Program Office	393-8430
San Marcos Electric Utility	City of San Marcos	393-8300
School Enrollment	San Marcos CISD	393-6700
School Dist. Boundaries & Attn. Zones	San Marcos CISD	393-6700
Schools, General Information	San Marcos CISD	393-6700
Sector Plans, City	Planning & Development	393-8230
Senator, U.S.	Kay Bailey Hutchison, Austin	512-916-5834
	Washington, DC	202-224-5922
Senator, U.S.	John Cornyn, Austin	512-469-6034
	Washington, DC	202-224-2934
Senator, State Dist 25	Jeff Wentworth, Capitol	512-463-0125
	San Antonio office	210-826-7800
Septic Tank Concerns	Environmental Health	393-8440
	Hays County	393-2150
Sewer Problems	Water / Wastewater	393-8010
Emergency After Hours		393-8010
Sexual Assault/Abuse Counseling	Hays/Caldwell Women's Center	396-3404
Shelter, Emergency	Hays/Caldwell Women's Center	396-3404
	Southside Community Center	392-6697
	Greater San Marcos Youth Cncl	754-0500
Sheriff Tommy Ratliff	Hays County	393-7800
Sidewalks/Sidewalk Repair	Public Services	393-8036
Sights and Sounds of Christmas	Parks & Recreation	393-8400
Sign Permits, Licenses, Questions	Development Services	393-8230
Site Development Permits	Development Services	393-8130
Smoke Detector Information	Fire Department	805-2660
Smoking (Clean Air Ordinance)	Environmental Health	393-8440
Speeding	Police Non-Emergency	753-2108
Social Security Info.	Social Security Administration	396-3972
Social Services Listings	Statewide Information line	211
Southside Community Center	Home Repair	392-6694
Special Events	Chamber of Commerce	393-5900
	Hispanic Chamber of Commerce	353-1103
	Main Street Program	393-8430
	Texas State University	245-2111
Storm Drains	Public Services	393-8036

Storm Emergency Information
Stray Animals
Street Cleaning/Sweeping
Street Closures
Street Drainage
Street Intersection Problems
Street Lighting
Street Names
Street Repairs
Street Signs, Damaged or Missing
Street Signs/Signals, Placement of New (speed limit, stop, yield, warning, etc.)
Subdivision of Land
Swimming Pool, Public
Swimming Pool Construction Permits

T

Taxes, Property Appraisal
Taxes, Property Assessment/Collection
TDD for City Offices
Telephone
Texas State University- San Marcos
Tourism, Downtown
Tourist Information Center
Traffic Counts
State and Federal Highways
Local Streets
Traffic Hazards/Obstructions
Traffic Signal Repair
State Roadways
Local Streets
Traffic Signs, Damaged or Missing
Traffic Signs/Signals, Placement of New (speed limit, stop, yield, warning, etc.)
Traffic Tickets
Transportation, Public
Trash, Burning unattended
Trash Pickup and Recycling
Tree Limbs/Visibility
Tree Limbs/Electrical Wires
Tree, Shrub Trimming on Public R.O.W.
Truants

City Information Recording	393-8488
Animal Shelter	805-2655
Public Services	393-8036
San Marcos Police Department	754-2200
Public Services	393-8036
Public Services	393-8036
Electric Utility	393-8300
Development Services	393-8230
Public Services-Transportation	393-8036
Public Services-Transportation	393-8036
Public Services-Transportation	393-8036
Development Services	393-8230
Parks & Recreation	392-7031
Permit Center	805-2630
Hays Co. Appraisal District	268-2522
Hays Co. Tax Assessor-Collector	393-5545
Tx Relay	7-1-1
CenturyTel	754-5699
Grande Communications	878-4880
Information Line	245-2111
Main Street	393-8430
Chamber of Commerce	393-5930
TxDOT Map Office	512-465-7397
Development Services	393-8130
Public Services-Transportation	393-8036
TxDOT	353-1061
Public Services-Transportation	393-8036
Public Services-Transportation	393-8036
Public Services-Transportation	393-8036
Municipal Court	393-8190
CARTS	805-7433
Emergency	911
Public Services/ TDS	393-8036
Public Services	393-8036
Public Services	393-8036
Parks & Recreation	393-8400
SMCISD Attendance Officer	753-5930

U

Underground Electric Utility Lines	San Marcos Electric Utility	393-8300
	Pedernales Electric Co-Op	1-888-554-4732
	Bluebonnet Electric Co-Op	398-4101
Underground Water/Wastewater Lines	Water / Wastewater	393-8010
Underground Utility Lines (before excavating)	1-800-DIG-TESS	1-800-344-8377
Unemployment/Employment Information	Texas Workforce Commission	353-7368
University Information	Texas State University	245-2111
Utility Billing	Utility Billing	393-8383
Utility Commission	Public Utilities Commission	1-888-782-8477
Utilities / New Connection	Utility Billing	393-8383

V

Vacant Lot Problems	Environmental Health	393-8440
Vagrants	Police Non-Emergency	753-2108
Vandalism	Police Non-Emergency	753-2108
Vehicle Registration	Hays County	393-5545
Vehicle Towing	Police Non-Emergency	753-2108
Veteran Information	CenturyTel Community Pages	
Vital Statistics	City Clerk	393-8086
Voter Registration/Elections	Hays Co. Election Administrator	393-7310
Voter Precinct Information	Hays Co. Election Administrator	393-7310
City Elections	City Clerk	393-8090

W**Water / Wastewater Dept.
Emergency After Hours**

Water Conservation
Water Main Breaks or Leaks
Water Pressure / Water Problems
Water Service

Weather Emergencies
Weedy Lots
Welfare

WIC (Women, Infants and Children Program)

Wild Animals, Injured
Wills/Deeds

Y

Youth Services
Youth Shelter
Youth Sports/ Recreation Programs

Z

Zoning Information
Zoning Violations

City of San Marcos**393-8010****393-8010**

Water / Wastewater 393-8010
Public Service-Water / Wastewater 393-8010
Public Service-Water / Wastewater 393-8010
City Utility Office 393-8383
Crystal Clear Water 830-372-1031
Elim Water Company 393-8383
(owned by City of San Marcos)
Maxwell Water Supply 357-6253
City Information Recording 393-8488
Environmental Health 393-8440
Dept of Human Services 753-2201
City of San Marcos 393-8040
Animal Shelter 805-2655
Hays County Clerk 393-7330

Youth Service Bureau 396-5437
Greater San Marcos Youth Council 754-0500
Parks & Recreation 393-8400

Development Services 393-8230
Development Services 393-8230

Call 911 for emergencies
